

**Opt-Out Form**

If you would like to limit disclosures of Personal Information to affiliates for marketing purposes as described in this notice, please complete and mail the following form to:

Green Planet Servicing, LLC  
10 Research Parkway  
Suite 2  
Wallingford, CT 06492  
Attn: PND

\_\_\_\_\_ **Do not allow your affiliates to use my personal information to market to me.**

Borrower(s)/Applicant(s) (“I”) elect to opt-out of the sharing for marketing purposes of information described above with companies affiliated with The Planet Companies. I understand that this election may affect the availability of information I receive about other financial products and services offered by these companies.

**In order for your opt-out election to be effective you must complete the following information including the signature and date lines.**

***Applicant/Borrower 1:***

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State/Zip \_\_\_\_\_

Loan Number or SSN \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

***Applicant/Borrower 2 (if necessary):***

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State/Zip \_\_\_\_\_

Loan Number or SSN \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

# Green Planet Servicing, LLC

## CALIFORNIA PRIVACY NOTICE

Keeping customer information secure is a top priority for us at Green Planet Servicing, LLC and Planet Mortgage, LLC (“The Planet Companies”). As part of our effort to protect the confidentiality of our customer information, we have prepared this notice to explain how we collect and share non-public personal financial information (“Personal Information”) about you. Please read it carefully so that you fully understand our commitment to honor your privacy. This Privacy Notice applies only to residents of California.

**Phone: 1-866-882-8187**  
**cs@myloansupport.com**

***Our Security Procedures***

The Planet Companies maintain physical, electronic and procedural safeguards that comply with federal regulations to guard your Personal Information. Except as permitted or required by law, access to Personal Information is restricted to those employees who require it in order to provide the products that you request and the service that you expect.

We do not sell the information we collect about our customers to third parties.

***How We Handle Joint Accountholders***

We will treat an Opt-in by one co-borrower as an Opt-in by only that co-borrower and will treat an Opt-Out by one co-borrower as an Opt-Out by all co-borrowers. If one or more co-borrowers would like to permit the sharing of Personal Information, they can either include a note on the Opt-in or Opt-Out form completed by another co-borrower or they can send a letter separately to the address listed on the Opt-in or Opt-Out form.

***The Personal Information That We Collect***

The Personal Information collected by The Planet Companies about you may include:

- Certain information received from you on applications or other forms, such as your income, marital status, occupation, assets and liabilities;
- Information about your transactions with us, our affiliates, or others, such as your account balance, payment history, and parties to transactions;
- Information received from consumer reporting agencies, such as your credit score or credit history;
- Information obtained to verify representations made by you, such as amounts you owe on credit cards and open lines of credit;
- Information obtained from a person regarding their employment, credit, or

other relationship with you, such as your employment history.

- If you use our Web Site: Information we receive from “cookies” (Cookies are small pieces of information our Web Site stores on a visitor’s Web browser to remind the site about the visitor the next time that they visit the site).

***How We Share Personal Information***

We may disclose some or all of the Personal Information collected about you to the following types of third parties:

***With Affiliated Companies.*** To provide you with superior service, inform you of product and service opportunities, and for other business purposes, we may disclose your non-public Personal Information to the following types of affiliates (an affiliate is a company that we own or control or that owns or controls us):

- Financial service providers, such as banks, mortgage lenders, mortgage bankers, and insurance companies and
- Others, including non-financial companies such as retailers and direct marketers

As described below in the Section entitled “How You Can Opt-Out of Receiving Marketing Solicitations from Our Affiliates”, you may limit sharing of your Personal Information with our affiliates for marketing purposes if you so choose.

**With Unaffiliated Third Parties as Permitted by Law.** As permitted by law, we will sometimes disclose your Personal Information to non-affiliated third parties that perform marketing services on our behalf or to other financial institutions with which we have joint marketing agreements. As discussed in the section entitled “How to Limit Our Use or Disclosure of Your Personal Information”, below, you may limit our disclosure of your information to companies with which we have joint marketing agreements.

We may also share your Personal Information in the course of doing business, for example, we may share information with consumer reporting agencies, businesses used to assist with servicing, and to protect against fraud.

***With Other Unaffiliated Third Parties.*** If you provide your written consent (“Opt-In”), we may share your Personal Information with the following types of unaffiliated companies:

- Financial service providers, such as banks, mortgage lenders, mortgage bankers, and insurance companies; and
- Others, including non-financial companies such as retailers and direct marketers.

Please note that even if you do not Opt-In to sharing your Personal Information, we may still share your Personal Information with affiliated and non-affiliated third parties as permitted by law.

This notice is a summary of portions of our policies and procedures and does not constitute a contract. The Planet Companies reserve the right to periodically update the policies and procedures described in this privacy notice.

***How to Limit Our Use or Disclosure of Your Personal Information***

If you prefer that The Planet Companies not disclose Personal Information about you to non-affiliated third parties with which we have joint marketing agreements, you may request that we not share your Personal Information by:

- (1) completing, signing and returning to us the attached form entitled “Important Privacy Choices for Consumers” or
- (2) notifying us using one of the methods set forth in the Important Privacy Choices for Consumers.

Furthermore, we will not share your Personal

Information with other unaffiliated third parties, except as permitted by law, unless you Opt-In to the disclosure. You may Opt-In and allow us to share your information by completing, signing and returning to us the attached form entitled “Important Privacy Choices for Consumers – Opt-In Consent”.

No action is required by you at this time if you wish to permit information sharing as described in this notice. Please consider that if you fail to opt-in, or if you choose to opt-out of information sharing, your name may be excluded from mailings or other communications that may be of interest to you. Examples may include information about special rate programs, special promotions or other direct marketing programs.

***How You Can Opt-Out of Receiving Marketing Solicitations from Our Affiliates***

As discussed above, we may share your Personal Information with affiliated companies or as permitted or required by law. Unless applicable law otherwise permits us to share information with our affiliates, you have the right to restrict the types of information that we share with affiliates.

Federal law gives you the right to limit some but not all marketing from our affiliates. You may limit our affiliates in The Planet Companies group of companies, such as our credit card, insurance, and securities affiliates from marketing their products or services to you based on your personal information that we collect and share with them. This information includes your net worth, income and credit history.

Your choice to limit marketing offers from our affiliates will apply until you tell us to change your choice.

To limit marketing offers from our affiliates, complete the Opt-Out Form at the end of this notice and mail it as directed.

Please note that even if you choose to opt out of our sharing your personal information with our affiliates for marketing purposes, we may still share that information with those companies as otherwise permitted by law. For example, if you currently do business with one of our affiliates, or if you ask to receive information or offers from them, we may share your information with those affiliates. In addition, we may still share information about your transactions and experiences with us (such as your name, payment history and similar information) with our affiliates for other than marketing purposes.

***Former Customers***

After you are no longer a customer of ours, we will continue to treat the non-public information we have about you as if you were still our customer.

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